

December 15, 2010

RE: Service Parts Shipments

Navistar Defense Supplier,

It is Navistar's policy that any suppliers currently doing business with Navistar comply with the D-13 Supplier Packing and Shipping Standard. This standard can be viewed by visiting the following website www.navistardefense.com/supplier and then clicking on the link to "D13 Packaging and Shipping Standard". Other pertinent information for Navistar suppliers can also be found on this site.

For all service part shipments, the requirements outlined in the D13 Packing and Shipping Standard must be met. Please see the D13 for the complete requirements and take special note of the following:

- All pallets must be heat treated or fumigated per the ISPM 15 standard.
- Pallet heights should not exceed 45". All pallets containing more than one part number must have mixed load labels and no part number should be placed on more than one mixed load pallet.
- All parts must have protection from rust for a minimum of 1 year of unheated inside storage.
- 2 copies of the packing slips must be included with all shipments.
- The purchase order number must always be valid and appear on all packing lists. Shipments must be made according to the purchase order.
- Each shipment must include shipping and quick receive labels. Quick receive labels must uniquely identify the shipment and be affixed to the pack list. Master labels are used to identify the total contents of each shipment. These labels should be approved by a packaging manager before initial shipment. Label examples can be found starting on page 30 of the D13 Standard.
- All shipment detail must be submitted electronically. ASN's are to be created to provide Navistar with shipment details prior to the arrival of the load.
- A retail label is required on each part, which includes the Navistar part#, country of origin, description, date code, and a Navistar part number barcode.



PLEASE NOTE, IF THE D13 PACKAGING REQUIREMENTS ARE NOT MET, A PROBLEM REPORTING AND RESOLUTION (PR&R) WILL BE CREATED FOR THE NON-COMPLIANCE. PR&R'S WILL RESULT IN A \$500 DEBIT FOR EACH OCCURRENCE.

If you have service packaging questions, please contact a Navistar Packaging Manager:

Penny Pelak: (630) 753-6923 or Penny.Pelak@Navistar.com

Katie Lynch: (630) 753-6628 or Katie.Lynch@Navistar.com

Thank you,

Pat Morello

Pat Morello
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